



## ABOUT US

RISE Life Management Services is a non-governmental organization, established in Jamaica in 1989 as Addiction Alert Organization operating the island's first outpatient treatment center for addictive disorders. In 2005, the organization changed its name to RISE Life Management Services. RISE is an acronym for Reaching Individuals through Skills and Education.

## EMPLOYEE ASSISTANCE PROGRAM

Rise Life Management Services Employee Assistance Programme (EAP), is a confidential, short term, counselling service for employees with personal, social and familial problems that affect their work performance. Rise Life Management Services' currently offers a workplace program geared to the Business Process Outsourcing (BPO) Sector



What types of issues can be addressed through EAP services?

- personal issues
- family issues
- job stress
- redundancies
- retirement planning
- substance abuse and other addictive disorders
- separation, loss and grief
- work life balance
- relationship issues

Why choose Rise Life Management's EAP Services?

- A 24 hour a day telephone counselling service (1 888 991 4146)
- Calls are strictly confidential
- Managers and employees are given service orientation
- Address employee's personal issues which may be affecting their job performance
- Periodic evaluation of the EAP to ensure that both the needs of the employees and employers are being met
- Competent and experienced team of Counsellors and Psychologists.



Contact us at 967-3777-8 or [rise@cwjamaica.com](mailto:rise@cwjamaica.com)